

# Post Mobile Prepaid

### **Factsheet**

Special numbers

and short numbers

Activation fees (incl. SIM card)	CHF 29.95
Initial credit	CHF 30.00
Activation	The subscription is active from the moment you place your order or from the date of your phone number porting.
Top up	You can recharge your balance at www.post-mobile.ch or by calling 0800 780 720. Recharges can be paid for by credit card, PostFinance or TWINT. You can also buy vouchers at Swiss Post branches.
Contract term and termination	Prepaid SIM cards will be deactivated if no chargeable event (call, SMS, data connection) occurs or no recharge is made for 435 days.
GTC	The General Terms and Conditions (GTC) are available on post-mobile.ch
Contact center	Call us for free on 0800 701 801.
Content	In Switzerland
Calls	<ul> <li>CHF 0 to the Post Mobile and Salt networks.</li> <li>CHF 0.25/min. to all Swiss networks. Once the amount of the current call has reached CHF 1.50 (equivalent to 6 minutes), additional minutes to complete the current hour will be free of charge.</li> <li>Calls to special numbers (084x, 0878, 090x, 18xy) are not included.</li> <li>Incoming calls are free.</li> <li>Listening to voicemail messages is free.</li> <li>Calls are charged by the minute. Any minute started will be billed as a full minute.</li> <li>No set-up fees.</li> </ul>
Wi-Fi Calling	Included. When mobile network coverage is not optimal, Wi-Fi calling improves the call reception. More information on <a href="mailto:post-mobile.ch/en/options-services">post-mobile.ch/en/options-services</a>
SMS	CHF 0.15 / SMS
National Data Packs	CHF 1.99 / day for unlimited all-day Internet surfing with Unlimited Surf. Data Packs for Switzerland can also be purchased at costcontrol.post-mobile.ch/status via the mobile network (inaccessible via Wi-Fi). They are valid for 30 days from activation.  Data Packs available: 500 MB / CHF 4.90 1 GB / CHF 9.90 20 GB / CHF 19.90
Maximum transfer speed	When 4G+ and 5G/5G+ services are available, users benefit from speeds of up to 1.7 Gbit/s*. *Maximum speeds. The actual speeds experienced depend on the number of users connected to the network and the capacity of the device connected to the network.

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All premium numbers can be viewed here.

The rate for a call to a value-added number (084x, 0878, 090x), a short number or a special

number such as 18xy (except emergency numbers) is defined by the provider of the number.



#### **Zones**

## List of countries classified by zone

#### **EUROPE** Zone

Andorra, Austria, Belgium, Cyprus, Czech Republic, Denmark\*, Faroe Islands, Finland, France\* (including Corsica), Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Luxembourg, Malta, Monaco, Netherlands\*, Norway\* (including Svalbard), Poland, Portugal (including Madeira and the Azores), Romania, San Marino, Slovakia, Spain (including the Canary Islands and the Balearic Islands), Sweden, United Kingdom\* (excluding the Channel Islands: Jersey, Guernsey, Isle of Man), Vatican City.

#### **TRAVEL Zone**

Argentina, Australia\*, Bangladesh, Brazil, Bulgaria, Canada, Chile, China\*, Colombia, Croatia, Dominican Republic, Estonia, Hong Kong, India, Japan, Latvia, Lithuania, Malaysia, Mexico, New Zealand\*, Peru, Qatar, Republic of South Africa, Saudi Arabia, Singapore, Slovenia, Taiwan, Thailand, Türkiye, United Arab Emirates, United States of America\* (including Alaska and Hawaii).

#### **WORLD** Zone

Albania, Algeria, Armenia, Aruba, Bahrain, Belarus, Bermuda, Bosnia and Herzegovina, Botswana, British Virgin Islands, Brunei, Burkina Faso, Cambodia, Cameroon, Cape Verde, Chad, Channel Islands (Jersey, Guernsey, Isle of Man), Democratic Republic of the Congo, Costa Rica, Ecuador, Egypt, El Salvador, Equatorial Guinea, Fiji, French Antilles and French Guiana, Gabon, Georgia, Ghana, Greenland, Guatemala, Guinea, Guyana, Haiti, Indonesia, Iraq, Israel, Ivory Coast, Jordan, Kazakhstan, Kenya, Kosovo, Kuwait, Kyrgyzstan, Laos, Macau, Madagascar, Malawi, Moldova, Mongolia, Montenegro, Mozambique, Nicaragua, Niger, North Macedonia, Oman, Pakistan, Philippines, Puerto Rico, Réunion, Russia, Rwanda, Sint Maarten, Saint Pierre and Miquelon, Senegal, Serbia, Seychelles, South Korea, Sri Lanka, Tajikistan, Trinidad and Tobago, Ukraine, Uruguay, United States Virgin Islands, Venezuela, Vietnam, Zambia.

#### **FAR Zone**

Afghanistan, Angola, Anguilla, Antigua and Barbuda, Azerbaijan, Bahamas, Barbados, Belize, Benin, Bhutan, Bolivia, Bonaire, Burundi, Cayman Islands, Central African Republic, Comores, Congo, Cook Islands, Cuba, Curaçao, Djibouti, Dominica, East Timor, Eswatini, Ethiopia, French Polynesia, Gambia, Grenada, Guinea-Bissau, Honduras, Iran, Jamaica, Lebanon, Lesotho, Liberia, Libya, Maldives, Mali, Mauritania, Mauritius, Montserrat, Morocco, Myanmar, Namibia, Nepal, New Caledonia, Nigeria, Palestinian Territories, Panama, Papua New Guinea, Paraguay, Saba, Saint Lucia, Saint Kitts and Nevis, Saint Vincent and the Grenadines, Samoa, Siïo Tomé and Principe, Sierra Leone, Salomon Islands, Somalia, South Sudan, Suriname, Syria, Tanzania, Togo, Tonga, Tunisia, Turkmenistan, Turks and Caicos Islands, Uganda, Uzbekistan, Vanuatu, Wallis and Futuna, Yemen, Zimbabwe.

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<sup>\*</sup>Overseas territories are not included.



#### International

Calls

**EUROPE Zone** Price: CHF 0.99/min

**TRAVEL Zone** Price: CHF 1.49/min

**WORLD Zone** Price: CHF 3.99/min

**FAR Zone** Price: CHF 4.19/min

Plane, ship or satellite Price: CHF 14.99/min

SMS

CHF 0.25/SMS

#### From abroad

Calls

#### **EUROPE** Zone

Incoming calls: CHF 1.19/min

Local and back to Switzerland: CHF 1.99/min

EUROPE zone: CHF 1.99/min

TRAVEL, WORLD and FAR zones: CHF 4.99/min

#### **TRAVEL Zone**

Incoming calls: CHF 2.19/min

Local and back to Switzerland: CHF 2.99/min

EUROPE zone: CHF 3.99/min

TRAVEL, WORLD and FAR zones: CHF 4.99/min

#### **WORLD Zone**

Incoming calls: CHF 3.19/min

Local and back to Switzerland: CHF 4.99/min

EUROPE zone: CHF 5.99/min

TRAVEL, WORLD and FAR zones: CHF 5.99/min

#### **FAR Zone**

Incoming calls: CHF 3.19/min

Local and back to Switzerland: CHF 4.99/min

EUROPE zone: CHF 5.99/min

TRAVEL, WORLD and FAR zones: CHF 5.99/min

Plane, ship or satellite Calls: CHF 14.99/min

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#### From abroad

SMS EUROPE zone : CHF 0.79/SMS

TRAVEL zone : CHF 0.79/SMS WORLD zone : CHF 0.99/SMS FAR zone: CHF 0.99/SMS

All prices in CHF incl. VAT and all SMS are charged per unit.

#### **Data Packs**

It is possible to buy Data Packs in order to surf while abroad. For this, you just need to access the costcontrol.post-mobile.ch/roaming page via the mobile network (not accessible via Wi-Fi), then click on the zone you are in (EUROPE, TRAVEL, WORLD or FAR) and activate your Data Pack by clicking on it (valid for 365 days from activation).

#### **Available Data Packs:**

**EUROPE** zone

1.5 GB/CHF 24.95 3 GB/CHF 34.95 12 GB/CHF 99.95

**TRAVEL** zone

1.5 GB/CHF 39.95 3 GB/CHF 49.95 12 GB/CHF 149.95

**WORLD** zone

100 MB/CHF 19.95 400 MB/CHF 59.95 1 GB/CHF 149.95

**FAR** zone

100 MB/ CHF 59.95 400 MB/CHF 199.95 1 GB/CHF 399.95

#### Network

Network coverage verification on <a href="mailto:salt.ch/coverage">salt.ch/coverage</a>

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